

How to Contact Us

For further information about Lilly and Lilly products please contact us at the following address:

For UAE, Kuwait, and Qatar:

Eli Lilly Drug Store L.L.C. (Branch)

The Offices, One Za'abeel, Za'abeel Palace St,

Za'abeel 1 Offices 701-705,

Tower A, P.O. Box 2039, Dubai, UAE

Tel: 0097144537800

For Bahrain and Oman:

Eli Lilly Regional Headquarters Branch P.O. Box 92120

Olaya Towers, Tower B, Building No. 3074, 16th Floor

Prince Mohamed Ibn Abdulaziz Street, Olaya, Riyadh 11653

Kingdom of Saudi Arabia

Tel: +966 11 461 7800, Mobile: +966 567 868 843

For Lebanon, Jordan, Syria, Palestine and Iraq:

Eli Lilly (Suisse) S.A.

Jisr el Wati, Sin El Fil, Fouad Ammoun Street,

Plot #2252, 4th Floor,

POB: 55-158, Lebanon

Tel: 009611504700

For Pakistan:

Eli Lilly Pakistan (Private) Limited

5-A, 5th Office Floor, Al-Tijarah Centre

32-1-A, Block 6, PECHS, Main

Shahra-e-Faisal, Karachi

Phone: +92 21 111 201 301

If you experience an adverse event, talk to your doctor or other healthcare professional. To report an adverse event or product complaint with a Lilly product:

UAE, Kuwait, Qatar, Jordan, Syria, Palestine, Lebanon, and Iraq:

For adverse events reporting: PV-MEA@lilly.com ; For product complaints reporting: LBMAIL_PC_MENA@LILLY.COM

Bahrain and Oman:

For adverse events reporting: Saudi_Pharmacovigilance@lilly.com ; For product complaints reporting: Saudi_productcomplaint@lilly.com

Pakistan: For adverse events reporting PK-PHV@lilly.com ; For product complaints reporting: PC_PK@LILLY.COM

UAE: Emirates Drug Establishment, Drug Department, Pharmacovigilance Section, Email: PV@ede.gov.ae, Tel: 80033784

Oman: Department of Pharmacovigilance & Drug Information, Drug Safety Center, Ministry of Health, Sultanate of Oman: phone: +96822357687 / +96822357690, fax: +96822358489, email: pharma-vigil@moh.gov.om , website: www.moh.gov.om

Jordan: Jordanian Food and Drug Administration JFDA Email: jpc@ifda.jo, JFDA direct reporting link <https://vigiflow-eforms.who-umc.org/jo/jpc> , Phone:+96265632000

JFDA AE/PC Reporting site QR Code



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